

- Make sure you have a battery radio tuned to 102.9 for weather information and storm warnings.
- Trim tree branches clear of your house and living areas.
- Check the condition of your roof and guttering and ensure it is clear of any leaf litter or blockages.
- Have a torch with full battery power.
- Make sure your first-aid kit is stocked.
- Ensure your mobile phone is charged.
- Have our list of emergency contact numbers on hand.

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## IMPORTANT CONTACT NUMBERS AND INFORMATION

- State Emergency Service 132 500
- Energex 13 62 62
- Ambulance, Fire, Police 000
- [www.goldcoast.qld.gov.au](http://www.goldcoast.qld.gov.au)
- Gold Coast Hospital 5571 8211
- Gold Coast City Council After Hours Emergency response 1800 637 000
- Disaster Co-ordination Centre 1800 606 000

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## INSURANCE CLAIM HOTLINES

- AAMI 132 244
- NRMA 132 132
- CGU 1300 550 194
- SUNCORP 13 11 55
- RACQ 13 7202
- QBE 1300 361 516
- GIO 13 10 10
- ING 133 665
- ALLIANZ 13 1000
- AXA 137 292